



Lead Management Solution for Marketers



Client Business Description

- ◇ A SaaS based CRM Platform for Sales Team.

Background

- ◇ Client offers an on-demand Prospect Relationship Management tool in SaaS model.
- ◇ The CRM services are offered as an add-on to Sales Force thus complementing Sales Team with enhanced features.

Challenge

- ◇ Ability for the customers to effectively manage pool of leads.
- ◇ Discovering the best prospects from the lead pool.

Idea

- ◇ Ability to generate the leads for sales person with the proprietary 'adaptive' business logic to make the CRM behave dynamically, deriving the learning's from the pattern of lead consumption, geo-location constraint etc.
- ◇ Recycle leads based on patented technique.

Our Solution

- ◇ Developed Java based CRM portal to provide users with the ability to mass import leads to the platform to be utilized in 'adaptive' lead recycling.
- ◇ Software enabled PC based Outlook calendar synchronization with portals online calendar.
- ◇ Generated BI reports to help sales team visualize information gathered from platform usage.
- ◇ Recycled leads based on proprietary and adaptive business logic.

Technologies Used

- JSP / Servlets / Jboss
- JDK, EJB, Oracle
- Calgoo APIs / ESRI Geo-Location Services

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CONTACT MOBILE PUNDITS TODAY

Email: marketing@mobilepundits.com

Telephone:

USA: +1-732-654-9056

Australia: +61-2-8015-5723

France: +33-7-68-79-77-46

India: +91-731-402-5351

www.MobilePundits.com

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